



Cancellation policy for Make To Order Multiple Scroll, Screw Chiller and Air Handling Unit products

For make to order multiple scroll, screw chiller and air handling unit products a special cancellation policy will be applied as follows.

Any order changes (no matter if on requested delivery date or material, prices,...) are only possible upon our express and written consent.

If the order change is affecting production schedule and occurring between 3 weeks and 1 week before scheduled delivery date we reserve the right to charge certain materials re-stocking costs. If the order change is occurring less than 1 week before scheduled delivery date the production schedule cannot be changed so the unit(s) will be invoiced, ownership of risk will be transferred to the customer and units will be put in stock waiting for shipment. Also in this case we reserve the right to charge certain materials re-stocking costs.

For order changes to the Bill Of Materials (without changing unit model and/or version) (*) up to 2 weeks from order entry date there will be charged a minimum amount of 500, - EUR for handling the change order. If the order change is occurring between 2 weeks from order entry date and 3 weeks before scheduled delivery date we will charge 500, - EUR plus 10% of removed options if any. If the order change is occurring between 3 weeks and 1 week before scheduled delivery date we will charge 500, - EUR plus we reserve the right to charge certain materials re-stocking costs if any. An order changing the Bill Of Materials (without changing unit model and/or version) is not possible less than 1 week before scheduled delivery date.

For order Orders Cancellation / Model or version change which are occurring up to 2 weeks from order entry date we will charge up to 2% of the order value. If the change order is occurring between 2 weeks from order entry date and 3 weeks before scheduled delivery date we will charge up to 10% of order value. If the change order is occurring between 3 weeks and 1 week before scheduled delivery date we will charge up to 10% of order value and reserve the right to charge certain materials re-stocking costs if any. If the order change is occurring less than 1 week before scheduled delivery date we will charge up to 20% of order value plus the value of options and version(**).

(*) 500 euro charge is in total, to be divided on numbers of units involved

(**) For A/C chillers below 500 kW less strict conditions can apply: invoice only cost of options and version

DAIKIN AIRCONDITIONING CENTRAL EUROPE HANDELSGMBH

Lemböckgasse 59/1/1, 1230 Vienna, Austria, Tel.: + 43 (0) 1 253 21 11, e-mail: office@daikin-ce.com, www.daikin-ce.com